

April 7, 2006

Ducti LLC  
2045 S. Valentia  
Unit 6  
Denver, CO 80231

Dear Ducti:

I received one of your "Classic" Duct Tape wallets as a gift about four years ago. Being an avid fan of Duct Tape and using it for just about every purpose imaginable, I was thrilled to be the proud owner of a Ducti Wallet. I can't tell you how many compliments and comments I get on this wallet every time I take it out. Unfortunately, as you can see, the years have not been kind to this wallet and the wallet is starting to deteriorate. I went online to try to purchase a new wallet and I saw that your warranty on the wallets would entitle me to a new one, free of charge. I have enclosed the asked for check to cover the cost of shipping and I am now eagerly awaiting the arrival of my new wallet.

Thank you so much for making such an awesome product and then standing behind it 100% for life; that rocks!

Sincerely,



Derek Robson

